

Installing the Sonosite Synchronicity server root certificate

Synchronizing remote worksheets from the Sonosite Synchronicity Workflow Manager requires a secure connection. Depending on your network setup, you may need to install the root certificate on the ultrasound system before you can successfully synchronize worksheets.

The root certificate for Synchronicity can be provided by your IT department. If it is not available, you can download the root certificate from Synchronicity using a web browser.

The following process applies to ultrasound systems that have been updated to the latest software release (4.0 and above).

1. Use a networked computer and browser to navigate to the web address for your Sonosite Synchronicity Workflow Manager server. Do not log into Sonosite Synchronicity.
2. While in the browser, download the root certificate associated with the web address. Instructions for downloading a certificate can be found on the Internet and depend on which browser you are using. If you are using Microsoft Edge, follow this procedure:
 - a. Click the lock icon in the web address bar.
 - b. Click the **Connection is secure** field.
 - c. Click the certificate icon next to the **X** in the top right corner.
 - d. Click the **Details** tab.
 - e. In the **Certificate Hierarchy** pane, select the highest-level certificate.
 - f. To make sure you have selected the root certificate, confirm that the subject and the issuer for the selected certificate are the same:
 - i. With the certificate selected in the Certificate Hierarchy pane, click the **Issuer** field in the **Certificate Fields** pane and make a note of the value shown in the **Field Value** pane.
 - ii. Click the **Subject** field in the **Certificate Fields** pane and confirm that the value shown in the **Field Value** pane does not change. If the value has changed, select another certificate and try again.
 - g. Click **Export** and save the certificate with the default .crt file extension to the root of a USB storage device.
3. To import and install the certificate on the ultrasound system, do the following:
 - a. Connect the USB storage device that contains the Synchronicity server root certificate to the ultrasound system.
 - b. Tap the system menu , and then tap **System Settings**.
 - c. Tap **Administration** if it is not already selected.
 - d. Log in using an administrator account.
 - e. Tap **Certificates**, then tap **Import**.
 - f. Tap **Yes**, then select the USB containing the certificates and tap **Import** again.
 - g. Find the Synchronicity server root certificate in the Certificate Files list and tap **Install**.
 - h. Select the **Trusted Root Certificate Authority** radio button and tap **Install**.
 - i. Confirm that the certificate is now listed in the **Installed Certificates** group box and the location includes the text "MACH ROOT".

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